Dear Friends,

It is not just our expansive slate of services that makes us unique; it is the personal connection that you, our friends, allow us to make with our guests, and with our work.

At Rosie’s Place, our advocates talk with guests about what challenges brought them to us, and together they map out a plan. We help guests look for housing, catch up on back rent and utilities and start to dig out of the massive hole that is poverty. And thanks to you, we can give our guests even more—like movie screenings in our sitting room, a trip to the MFA, and tickets to musicals and sporting events. Our guests need these moments of respite as much as anyone, and you make them possible.

Rosie’s Place food programs ease food insecurity for our guests with breakfast, lunch and dinner served every day, and a food pantry that serves 2,000 women monthly. And because of you, we can offer much more than food. There are musical performances in our dining room and flowers on the tables. We have cookouts in the summer and big holiday gatherings. We understand that hunger can exist in one’s soul as well, and you stave it off by bringing joy to our services.

Rosie’s Place also seeks to create opportunity. In our Women’s Education Center, we offer free ESOL classes to 400 women, many of whom are illiterate in their native languages and whose first schooling experience is with us. But more than education happens in that program. Women form real friendships with their classmates and teachers. They write stories and incorporate music and art into their learning.

Rosie’s Place offers housing stabilization, with support for nearly 100 formerly homeless women, 98% of whom remain housed after beginning their work with us. And with their advocates, they begin to find stability in their relationships, in their health, in many aspects of their lives.

It’s in all of these ways that the work of Rosie’s Place transcends our physical space and the programs we offer and becomes so much more. The ways in which you take us to heart and make us a part of your lives. It is your generosity—gestures and gifts, both big and small—that enable us and inspire us all to do more. To be more.

Through our compassion and commitment, we are building strong community. Thank you.

With appreciation,

Leemarie Mosca
President/Executive Director

Deb Pasculano
Board Chair
The mission of Rosie’s Place is to provide a safe and nurturing environment to help poor and homeless women maintain their dignity, seek opportunity and find security in their lives.

Guiding our efforts to fulfill this mission are three pillars that bolster all we do: compassion, commitment and community. These values, in combination, define Rosie’s Place’s unique approach to improving the lives of the poor and homeless women who seek our help.

It is not just what we do, but also the way in which we do it, that sets Rosie’s Place apart. The compassion we show each one of our guests is a guiding principle. Women coming to Rosie’s Place find unconditional love, understanding, kindness—and the will to help them make tomorrow a better day.

We show this commitment to our guests by walking alongside them on their journeys, no matter how challenging they are or how long they take. And because we do not accept government funding, we can be innovative in our approach and free to develop programs that best meet our guests’ needs.

Rosie’s Place is a community of caring. As we reach out even further into the neighborhoods of Boston, we benefit from our collaborations with our partners, and are heartened by all those who support our work. Your friendship and generosity sustain us and let us know that, together, we will continue to make a difference. We are grateful for your compassion, your commitment, your community.
When a woman comes to Rosie’s Place for the first time, it may very well be the worst day of her life. As she enters our bright lobby, she is greeted with kindness and concern. She is respected for her courage in taking the first step toward something better. She is not just listened to, she is heard. She is offered many forms of help, letting her know that we will be ready—when she is—to move forward.

Often, a guest will first meet with one of the multi-lingual Advocates, who offer one-on-one support, and so much more. Advocates can assist with immediate needs, such as transportation or clothing, or work on longer term goals. They can provide emergency funds to catch up on back rent and utilities and help her access government benefits. They can refer her to our mental health clinician and if she is homeless, help her to find shelter and take the steps toward stability.

Once a guest has a bed in our Overnight Shelter, she can use her 21-day stay to rest, plan for what comes next and take advantage of Rosie’s Place’s programs and services. She can work with our housing search specialists to file new housing applications or follow up on existing ones, lengthy processes that are made easier with the assistance of experts. She can join a support group on topics such as nurturing/parenting, self-esteem and substance use disorder recovery or take care of health issues that may have been long ignored. A visit to our Wellness Center can start the process toward better health.

“Being an advocate at Rosie’s Place means meeting women with warmth, empathy and understanding. We are here to help guests evaluate their choices and move forward in a way that makes the most sense for them.”

Laura Harris, Advocacy Assistant Manager
Like all of the services available at Rosie’s Place, those in the **Wellness Center** are reliable, offered compassionately and informed by a holistic approach that recognizes the unique needs of poor and homeless women. Our partners, Regis College, Health Care Without Walls and Boston Health Care for the Homeless Program, are here five days a week to provide free care that includes blood pressure and glucose checks, foot care, medication management and referral for serious health issues. Preventive care and alternative healing interventions such as chiropractic and reiki also contribute to good health. If uninsured, our guest can meet with a MassHealth representative on-site to learn if she is eligible for enrollment. Wellness Center staff also provides continuity of care to enhance existing relationships between guests and their medical providers.

“The people at Rosie’s Place are very compassionate. That was key, because it’s difficult just being in that homelessness situation... Some people even bent over backwards, and they don’t do that just for me. They do that, from what I see, for everyone that comes through their door.”

**Shari**, former Overnight Shelter guest
“The women who attend ESOL classes here are some of the most committed students I have encountered. They attend class amidst rain and snow storms. Evening students often attend after working long hours on their jobs, or providing child or elder care. They are dedicated, hardworking and resilient and the highlight of my role is to see them walking down our hallway to begin their educational journey anew.”

Pauline Jennett, Women’s Education Center Teacher Coordinator
At Rosie's Place, it is critical that our guests find consistency when they look to us for help. In lives fraught with instability, finding that they can count on us builds a bond of trust between our staff and guests. It is the commitment we bring to our work that is fundamental to fostering these beneficial relationships.

Guests are comforted knowing that we are here serving three meals a day and a brunch and dinner on the weekends—at the same times, day after day and week after week. In our Dining Room, they can expect healthy, fresh food; an upbeat atmosphere; and friendly volunteers serving their meals at the table. Many women look to mealtime at Rosie's Place for good company and rest, too, and to a staff who is dedicated to making their visit enjoyable.

Guests have also come to rely on monthly visits to our Food Pantry (or twice monthly for women over age 65). Whether they take advantage of our morning or evening hours, they bring home 20-40 pounds of fresh meat, dairy and produce and non-perishable groceries to help supplement SNAP benefits and stretch thin budgets. We also provide healthy recipes utilizing fruit and vegetables that are in season, translated into Spanish, Haitian Creole, Cape Verde Creole and Chinese, and offer cooking demonstrations for healthful, cost-effective meals.
Our **Legal** program is committed to helping guests navigate a myriad of issues in the areas of housing, immigration, criminal offender record information (CORI), debt and family law. We offer weekly, attorney-staffed clinics with our partners, Greater Boston Legal Services, Irish International Immigrant Center and Ropes & Gray LLP, as well as a general advice and referral clinic led by Rosie’s Place legal staff. Assistance can range from consults to limited or full representation, with some attorneys accompanying guests to court. Most clinics run on a set day of the week, at the same time, every week; once again, a consistent schedule makes it easier for guests to access help at expected times and eliminates concerns about remembering appointments or the names of lawyers and staff they met with earlier.

With a dedication to social justice, the **Public Policy** program extends its impact both within and outside of Rosie’s Place. Through trainings and State House visits, our guests are empowered as they learn the legislative process and the importance of civic participation. We help guests develop their voices so that they can advocate for themselves on matters that impact their lives. Public Policy program staff lobby for legislation on issues that directly will benefit our guests in the areas of health care access, safety net and public benefits and housing and homelessness prevention.

“**I used to feel that so much was happening around me and I couldn’t do anything about it. Taking the public policy training and then going to the State House told me that I have a voice. And I am going to use it to tell my story and try to change things!”**

**Susan,** longtime Rosie’s Place guest
“For me, working with Rosie’s Place is both a joy and a privilege. I love sitting down with a new guest and hearing her story, which is almost always one of courage, strength and perseverance. As an immigration lawyer, the role I play in each client’s life is relatively small and limited to the legal matter at hand; being able to refer guests to Rosie’s Place’s array of in-house services is incredibly helpful, both to me and to the guest. I am filled with respect for the Rosie’s Place staff and their commitment to what they do each day; their work is what makes mine possible.”

Cristina Dacchille, immigration attorney, Irish International Immigrant Center

The Women’s Education Center responds to the needs of women at Rosie’s Place by offering free English language, computer and iPad classes; arts programming; and job placement. Our job specialist visits students in their classrooms, making it easier for women gaining skill in speaking English to receive help finding a training or a job. Arts activities provide another outlet for learning and self-expression.

Rosie’s Place provides women with yearlong employment in the Women’s Craft Cooperative. This longstanding social enterprise offers guests the opportunity to create jewelry and hand-crafted gift items sold at events and online, with the proceeds from the sales supporting our vital programs and services. Over more than two decades, scores of women have gained much-needed income as well as experience in the workplace that will be valuable as they move forward.
Connection to our neighboring communities is essential to the Rosie's Place we are today. We have learned that the number of women who can benefit from the services of Rosie's Place extends well beyond our front doors, so we reach out to them where they are.

Our Housing Stabilization workers help newly-housed women remain in their homes by keeping them connected to services and support through monthly visits. Our involvement can be critical to guests who face barriers to sustained housing, such as advanced age, a lack of English language skills or a history of mental illness. Help can range from providing assistance with back rent to translating correspondence to resolving issues with landlords and neighbors which can threaten tenancy. Our workers also ensure that guests have food, working utilities and, for many women who are without family, a caring person who regularly checks in. Women who are medically frail can receive assistance from our Community Wellness program to advocate for them with their providers, oversee their medications and, if needed, link them with the health care system. The Friendly Visitor program connects volunteers with women in the community who are isolated and alone, providing companionship and organizing activities on a consistent schedule.

“When I came to Boston, Rosie’s Place helped me find my apartment. Now I look forward to my monthly visit with my worker. It is hard to walk, so I don’t get out a lot. She makes sure my grocery delivery is coming, helps me if I fall behind in bills, and just checks in to see that I’m ok. She has become a friend to me.”

Elsa, a guest receiving Housing Stabilization services
“I have been collecting monthly donations from the families at Tenacre School for Rosie’s Place for nearly 18 years and I love connecting institutions that I care about and building longstanding relationships. Each month, the children deliver the contributions with their parents and see all the items filling my car and know that their item is part of a much bigger contribution and that it all matters. I am a firm believer in the power of one, no matter the size of the action.”

Lee Frechette, longtime friend and volunteer

At our three Community Collaboratives, Rosie’s Place staff brings key services available to guests at our main location on Harrison Avenue to women in Greater Boston who have many of the same needs. We staff a satellite office at the Franklin Field housing development in an underserved neighborhood of Dorchester, partner with 50 Boston public elementary, middle and high schools in our School Collaborative and provide resources at nine federal, district and municipal courthouses and mental health and homeless courts. While our services are customized to the women and families we work with in each program, they all include one-on-one assistance with housing, food access, transportation, legal services and rent and utility bills; help applying for public benefits; and referrals for goods and health services. Franklin Field residents can, in addition, take advantage of free ESOL classes and a job specialist and Boston Public School families receive backpacks and school supplies in the fall. Our Court Collaborative staff has continued to advocate this year for ensuring that multi-lingual signage, access to interpreters and translated materials are available to limited English proficient individuals in the Massachusetts Trial Courts. Improving conditions for poor and homeless women is our goal in this collaborative and in everything we do at Rosie’s Place.

Thanks to the devotion of volunteers, our work is possible. The thousands of volunteers who assist us each year allow us to offer free ESOL classes, visit isolated women at home, prepare and serve meals each day, help women make selections in our food pantry, teach sewing and creative writing, and more. Serving alongside our staff, volunteers are an integral part of the extensive schedule of programs and services guests know they can find at Rosie’s Place.

“The Cambridge District Court addresses the special needs of defendants in the Recovery Session and the Homeless Session. The Rosie’s Place Court Collaborative has helped women at these sessions and they have also been successful in connecting women to services in the community. The Court Collaborative’s hard work, dedication and compassion have played an essential role in the success of these important court sessions.”

Cambridge District Court
First Justice Roanne Sragow
“Compassion is not a smiley face, but a discipline that we will carry with us all the days of our lives.”

- Kip Tiernan, Rosie’s Place Founder
Rosie’s Place relies solely on the support of individuals, foundations and corporations and does not accept city, state or federal government funding. In fiscal year 2019, $13,763,057 in operating support was raised.

Net assets of property, equipment and cash were equal to $26,921,398 at fiscal year end.

Please call the Development Office at 617.442.9322 to request a complete audited financial statement.
YEAR AT A GLANCE
In FY2019, Rosie’s Place, with the help of our community of friends, made an impact on the lives of 12,000 women in the following ways:

- We served **104,000 nutritionally balanced** breakfasts, lunches and dinners to women and their children in our **Dining Room**.

- Our **Food Pantry** enabled 2,000 women each month to take home **20-40 pounds** of fresh and non-perishable groceries.

- Rosie’s Place’s **Advocacy** staff provided **15,400 appointments** to assist guests with housing and job search, wellness care, transportation, funds for back rent and utility payments and referrals.

- Approximately **300 women** stayed in our **Overnight Shelter**, while Advocates worked with them to find permanent homes and secure the services they need.

- Through our **Housing Stabilization** efforts, **98% of guests** receiving monthly in-home supports were able to stay housed and break the cycle of homelessness.

- At our satellite office at the **Franklin Field** public housing development, **1,300 appointments** were made to provide women with groceries, advocacy and legal and job assistance.

- The **Women’s Education Center** improved the skills and increased self-sufficiency of an average of **400 women** through free English, literacy and computer classes and job counseling.

- The **Legal Program** provided more than **1,100 consultations** with attorneys on housing, family, immigration, debt and benefit matters.

- We provided **2,900 visits** in **50 Boston Public Schools** to assist mothers with on-site outreach, housing assistance, food access and advocacy services.

- Approximately **2,500 volunteers** provided close to **53,000 hours** of service, the equivalent of 26 full-time employees.

Rosie’s Place is proud to ensure that **83 cents of every dollar** raised goes directly to essential services for poor and homeless women.
Because of the compassion and commitment of our generous friends, this past year Rosie’s Place could continue to be a safety net for thousands of women in need. We are grateful to the individuals listed below who demonstrated through their gifts of $1,000 or more, their care and concern for our guests. We also recognize the many corporations, foundations and civic organizations that donated $1,000 or more to help fund our work, through grants, sponsorships, events on our behalf and matching gifts. We thank you for being part of a community that all of us at Rosie’s Place—staff and guests alike—can count on to sustain our vital work.

$1,000+ Designates donors whose support has spanned 10 consecutive fiscal or calendar years at this level.

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The Kip Tiernan Memorial, with detail of Kip’s words, was dedicated in October.
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Gift in the name of Anne Haffajee
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Greg Price and M. Barusch
Stephanie Price
Arthur and Paula Rabe
Our annual Day to Love Yourself event for our guests was held in March.
In May, we celebrated the publication of the fourth book of Women’s Education Center students’ writing.
Boston City Councilors Andrea Campbell (left) and Annissa Essaibi-George (third from left) joined other volunteers to serve breakfast to our guests on Thanksgiving morning.
ROSIE’S PLACE BOARD AND LEADERSHIP COUNCIL
Rosie’s Place is pleased to have the following individuals serve on its Board of Directors and Leadership Council for FY2020.

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