THIS IS OUR PLACE.
THIS IS ROSIE’S PLACE.
Dear Friends,

Rosie’s Place has always considered itself more than a shelter; it is a place for women who have nowhere else to turn. Whether it is the result of untreated mental illness, or funding cuts, or a redirection of other agencies—women who come to us know we will always be there for them. We’re a place unlike any other—and a vital organization in the array of services for poor women in the Boston area.

The past year has seen new paths for many of our most essential programs. Our Legal Program has added a clinic for guests with criminal histories, staffed by wonderful volunteers from Ropes & Gray, and also a new legal advocate to serve our guests in the Franklin Field housing community. Our Women’s Education Center has grown, serving more than 500 students a year—more than ever before—and has improved its curriculum, between-semester programming and computer offerings. We have added a new team of advocates who work with women at municipal and district courthouses, both victims and defendants.

And this is just a small window into the busy, engaged and demanding work that is the day-to-day world of our place, Rosie’s Place. If you haven’t visited or volunteered—let this be the year you do! Many visitors are surprised at the variety of programs we offer. We’ve grown far beyond the food and emergency shelter that still forms the backbone of what Rosies Place has to offer.

As the first sanctuary for poor and homeless women in the United States, Rosie’s Place has a tradition of breaking new ground. Because of your kindness, we are proud that our varied programs and services are unparalleled in Massachusetts, and delivered in a manner unlike any you have seen before. With independence, focus and determination, Rosie’s Place provides services to our guests with dignity, with respect, with love. We know that no task is too small to do—or too large to attempt—if it aims to attend to our sisters who struggle with hunger, with homelessness, with illness, with loneliness. Your generosity has made the lives of the poor women we serve easier, healthier and full of promise.

Thank you for giving new beginnings to so many!

With hope,

Deb Pasculano
Board Chair

Sue Marsh
President

We’re a place unlike any other—and an essential organization in the array of services for poor women in this city.
When we declare, “This is our place,” we do so with pride. Since we opened our doors in 1974 as the first women-only shelter in America, we have worked to fulfill our original promise:
to be a sanctuary of help and hope for any woman in need.

Our place started as a spot for a bed, a meal and a warm welcome and has grown over the years to become a multi-service community center for 12,000 of Greater Boston’s poor and homeless women each year. In one special place, our guests will meet advocates who work with them individually to find resources and answers to often-complicated problems. They will discover free English and computer classes that build opportunity. They will find a safe and secure refuge from the streets and nutritious meals and food to take home. They will be able to access an array of legal services, wellness and mental health care, arts programs to nurture creativity and more.

Our place is also, increasingly, outside our walls, meeting women in the community who would benefit from our help. We have established a regular presence in Boston public schools, at local courthouses and at a satellite location in a Dorchester housing development. Through these collaborations, we have extended our reach to bring our combination of essential programs and services delivered with unconditional love to thousands more women each year.

And, for our supporters, volunteers and community partners, Rosie’s Place is also your place. Because of your remarkable commitment to us through gifts of time and resources, we are able to carry on our vital work and maintain our identity as change swirls around us. Thanks to you, we can stay true to who we are and, together, continue to make a difference for women who live at the margins of our society.
Our place is...

a refuge to homeless women, with a unique Overnight shelter offering a safe, welcoming place to stay and Advocacy services providing what they need to make a new start.

When a woman comes to Rosie’s Place looking for a bed, it’s probably one of the worst days of her life. She arrives feeling frightened and alone. We welcome her with unconditional love and community. Once in our Overnight shelter, she can sleep well, safe and secure.

Rosie’s Place is a shelter like no other: we allow guests not one night—but 21 days—to find respite from the streets, utilize our housing search and other services and identify next steps. Last year, 250 women stayed here and, with our help, 45 guests found a new home while they were with us.

When a homeless guest is ready to move forward, our multi-lingual advocates offer help in finding housing along with the support she needs to stay on track through the long process. Once a guest finds a new home, we assist with security deposits, first month’s rent, furniture and household items and moving expenses.

Martha is an Overnight guest who worked with us to obtain a new apartment. “Staying at Rosie’s Place felt like coming home,” she says. “They have been with me every step of the way and will continue to be there as I move into my new place.”

Advocates provide one-on-one assistance to all of our guests and, in addition to helping with housing issues, provide links to job search services, legal assistance, on-site mental health and wellness care, emergency services and much more. Last year, we met with guests for an average of 1,400 appointments per month, an increase of 27% over FY16.
Our place is...
a comfort to women looking for a warm, healthy meal and groceries to help stretch thin budgets.

When Kip Tiernan founded Rosie’s Place in 1974, the first service we offered poor and homeless women was a warm meal in a friendly, non-institutional setting. Today our inviting Dining Room continues to be a place to gather for our guests.

This year we served 104,000 meals to women and their children, who know they can rely on Rosie’s Place for a nutritious and tasty breakfast, lunch and dinner each day. Food program staff and 10-15 volunteers work together to ensure that the dining experience for an average of 150 women per meal is respectful and pleasant.

“I live nearby and will stop by with my kids for dinner a couple of times a week,” says a guest, Darlene. “The food is good and I like the atmosphere. And when school’s out, eating at Rosie’s Place really helps with my bigger grocery bills.”

The Dining Room also affords an opportunity for women to meet friends, rest and perhaps choose a book to borrow or keep from our informal library. And our Arts Initiative schedules performances during dinner throughout the year, from weekly piano music from a longtime volunteer to mini-concerts by Boston student musicians and local performers.

Our Food Pantry continues to offer non-perishable food and fresh produce, meats and dairy products to a growing number of guests. In FY17, almost 2,000 women visited monthly to choose and take home 20 to 40 pounds of food for their families.

In an effort to make the pantry accessible to as many women as possible, we offer morning and evening hours to meet women’s work schedules. As well, we provide signage and take-home information in five languages—Spanish, Cape Verdean Creole, Haitian Creole, Chinese and English—to improve guests’ “shopping” experience. And we have instituted a new appointment system, by which a guest can use a kiosk in our lobby to book a future time to visit the pantry, rather than receiving a number and waiting to be called at the time they are here. With these measures, we hope to remove barriers and enable more women to supplement food stamps and low monthly food allowances.
Our place is...

anywhere learning and opportunity grow. Our place is in a classroom and a computer lab, or between the covers of a book.

As you read this, women from all over the world—Haiti, China, Somalia, the Dominican Republic, Cape Verde and elsewhere—are hard at work in our Women's Education Center (WEC) classrooms. By taking classes in English as a Second or Other Language (ESOL), our guests can gain the language skills they need to make the most of their new lives in this country. All education offerings are free and readily available to a growing number of eager students.

In 2016, we provided weekly pre-ESOL/literacy, literacy and ESOL classes to 375 women per semester. One-on-one tutoring is also available for students in need of more intensive instruction. WEC launched a summer session this year, allowing students to continue their progress during that period. Throughout January, volunteer teachers and writers worked with our guests in our second annual Writing Café to create drafts of their personal stories, and students polished their pieces over the spring semester. The culmination of this work was the publication of Powerful Voices, the collected writings of more than 100 students. According to WEC Director Sara Jorgensen, “There is something inspiring about a group of women writing. Women who write declare, ‘I am important and I will be remembered.’” The students gathered in May to celebrate their achievement and read their pieces.

Thanks to the support of our generous donor community, Rosie’s Place established its first Computer Lab in March. Eight desktop computer stations plus 10 new laptops enable students who have little to no experience using computers to develop their English and technology skills. With a weekly slate of computer and iPad classes, we are introducing more ways to enhance our guests’ education and employment opportunities.
Our place is...
a “one-stop shop” that removes barriers to legal assistance for our guests.

Often we find that our guests come to us with issues that might have a legal remedy. Our Legal Program makes holistic legal services available to guests in a warm, caring and compassionate manner.

The program both assists guests directly and brings the services of well-known community agencies and a law firm to guests on site. We offer a spectrum of services, from information to full representation.

Each week, attorneys from Greater Boston Legal Services meet with guests to help with housing and family law issues and may accompany guests in court. Irish International Immigrant Center attorneys assist with green card, visa and citizenship applications, temporary protected status renewals and longterm cases.

In addition, Ropes & Gray provides weekly pro bono debt clinics where they offer advice, limited representation and, in one case this year, full legal representation. Guests looking to seal their criminal records can attend weekly CORI clinics. Notably, the Legal Program grew by 21% this year, providing guests with 850 attorney consultations.

The program also held legal trainings for guests on topics ranging from housing law to unemployment insurance. More than 100 guests attended a “Know Your Rights” training to prepare them in the event they are approached by immigration officials.

“Given the ever-changing status of our immigration laws and federal benefits programs, Rosie’s Place is focused on expanding and adapting our legal services offerings to meet the significant needs of our guests,” says Legal Program Manager Emily Lau.

Representatives from partner agencies met in June to discuss legal programming for FY18.
Our place is...

at the State House or in the community, speaking out for what’s important and helping our guests find their voice.

Our Public Policy department works to represent guests’ interests at the State House through direct lobbying and coalition building and to make a personal impact by empowering guests and supporters to be actively involved in advocacy. This year, they engaged close to 500 guests in direct advocacy actions, such as participating in Immigrants’ Day at the State House, meeting with state and city legislators and attending speaker events at Rosie’s Place and public policy trainings. Other public policy activities included the annual staff State House lobby day, registering guests to vote and bringing them to the polls, leading efforts to protest the end of Temporary Protected Status for Haitians and providing testimony on our legislative priorities.

The public policy training was valuable for Janelle, a guest working to find a new, safe apartment. “I didn’t feel that I knew enough about my rights and I wanted to be active in making things better,” she says. “I learned to canvass in neighborhoods and how to speak up for myself. When I testified at the State House about my long housing search, I felt like I was heard and supported by the legislators. Now they could put a face to the problem.”
In 2016, approximately 2,500 volunteers contributed more than 60,000 hours of service, which is the equivalent of 30 paid employees. Among our many opportunities, they enjoy teaching English to non-native speakers; preparing, serving and sponsoring meals in our Dining Room; assisting women in the food pantry; visiting isolated women in the community; and leading arts workshops for our guests. We would not be Rosie’s Place without the incredible work of our volunteers.

“My first volunteer experience with Rosie’s Place was on the Program Evaluation Committee,” says Jacquie Anderson, Centering Healthcare Institute COO and new board member. “Then I started serving breakfast on a regular basis and meeting the guests. It felt good and gave me insight into how well this program was doing in practice.”

Rosie’s Place offers varied volunteer opportunities for individuals, groups, student interns, retirees—anyone looking to give back and get involved. Young people can take part in the Social Justice Institute, which enables high school students each summer to earn community service hours and learn more about social justice issues while providing much-needed volunteer service to our guests.

Drawing from the young professional community in Greater Boston, the Friends of Rosie’s Place attracts members who share an interest in supporting poor and homeless women through volunteering and philanthropy. This vital group plans and promotes events to help raise funds and awareness for our critical work.
Our place is...

...in area schools, courthouses and public housing, where we connect with women in the community who can benefit from our services.

Because not every woman in need can make her way to our community center at 889 Harrison Avenue, we have extended our reach to provide services across Boston. This commitment has led us to establish Community Collaboratives with Boston Public Schools, the Franklin Field housing development in Dorchester, and, in FY17, the Massachusetts Trial Courts.

Very much like the guests we serve at our main site, the women we meet are single mothers struggling to make ends meet while raising children under difficult circumstances. We let them know they don’t have to do it alone.
At our satellite office at Franklin Field and through our regular presence at 10 elementary and high schools in Boston, Roxbury and Dorchester, we offer help with housing, rent and utility bills, transportation, job search and food access, as well as legal services, support groups and workshops. We’ve coordinated holiday parties, health fairs, art classes and children’s activities, and we’ve built new relationships based on trust and support.

“Having Rosie’s Place at Franklin Field has made such a difference in the feel of the whole place,” says Stephanie, who has lived there with her two sons for 12 years. “We had nothing going on, nothing for us before but now there is real help and activities for me and my kids. It’s good to know someone cares.”

The Court Collaborative launched in January and currently meets women weekly at Chelsea District Court, Edward W. Brooke Courthouse in the Court Service Center, and Cambridge Mental Health Court; at Cambridge Homeless Court once a month; and at the Charlestown Division of the Boston Municipal Court twice per month. Our staff offers Advocacy services through financial assistance to prevent eviction and utility shut-off, transportation assistance, referrals and support during emergency situations.

These three collaboratives join our array of existing Rosie’s Place outreach services. Our housing stabilization program helped maintain housing for 95 at-risk women by visiting them at home. Through our Community Health Program, a worker goes into the homes of guests with complex medical problems to help connect them to care and improve their health. The Friendly Visitor Program provides a companion who makes regular visits to isolated women in the community.
Programs and Expenditures

Food Programs: $2,751,622
The Dining Room serves breakfast, lunch and dinner and the Food Pantry allows guests to “shop” for fresh and non-perishable items themselves.

Advocacy: $5,083,981
One-on-one housing and employment assistance, legal counsel, wellness care, homelessness prevention and other community outreach services.

Finance/Administration: $391,565

Emergency Shelter: $785,606
A 20-bed shelter where women find respite from the streets while they work with advocates to identify more permanent solutions.

Women’s Education: $882,265
Free ESOL, literacy and computer courses taught by volunteer teachers and tutors within a familiar and supportive environment.

Development: $1,319,639

Public Policy: $246,058
Education and training to involve our guests in the legislative process.
Rosie’s Place relies solely on private support and does not accept any city, state or federal government funding. In fiscal year 2017, $9,941,098 in operating support was raised. In addition, $2,837,530 was received through in-kind contributions of clothing, food, toiletries and volunteer hours.

Net assets of property, equipment and cash were equal to $21,374,901 at fiscal year end.

Please call the Development Office at 617.442.9322 to request a complete audited financial statement.
A Year at Our Place

In FY2017, Rosie’s Place, with the help of generous donors, made an impact in the lives of 12,000 women in the following ways:

104,000

We served 104,000 nutritionally balanced breakfasts, lunches and dinners to women and their children.

2,000

Our Food Pantry enabled close to 2,000 women per month to take home 20-40 pounds of food.

1,400

Rosie’s Place’s Advocacy staff provided more than 1,400 appointments to assist guests with housing and job search, wellness care, transportation, funds for back rent and utility arrearage bills and referrals.

250

Approximately 250 women stayed in our Overnight shelter, while advocates worked with them to find permanent homes and the services they need.

95%

Through our Housing Stabilization efforts, activities, 95% of guests receiving monthly in-home supports were able to stay housed and break the cycle of homelessness.

3,000

At our satellite office at the Franklin Field public housing development, more than 3,000 residents received support services and participated in our community-building activities.

375

The Women’s Education Center provided 375 students per semester with free English and computer classes and tutoring.

850

The Legal Program provided more than 850 consultations with attorneys.

1,200

We connected with more than 1,200 at-risk families with children attending Boston public schools through on-site outreach, housing assistance, food access and advocacy services.

2,500

Approximately 2,500 volunteers provided more than 60,000 hours of service, the equivalent of 30 full-time employees.

Rosie’s Place relies solely on the generous support of individuals, foundations and corporations and does not accept any city, state or federal funding. We are proud to ensure that 85 cents of every dollar raised goes directly to essential services for poor and homeless women.
This Is Your Place

We are grateful for the generous financial support that allows Rosie’s Place to improve the lives of thousands of women each year. The individuals listed below, through their gifts of $1,000 or more, are people we can rely on, people who give us the means to grow and innovate to meet our guests’ needs.

We also recognize the many corporations, foundations and civic organizations that donated $1,000 or more to help fund our work over the past year, through grants, sponsorships, employee giving, and matching gifts.

We thank you all for being our champions in the community. Rosie’s Place truly is your place.

Designates donors whose support has spanned 10 consecutive fiscal or calendar years at this level.

Designates donors who are part of our monthly giving program.

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Donald R. Lomeran
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Sarah Lyberger
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Robert MacPherson
Stacy Madison
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Andrea Maggiore and Jeremy Hayes
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Brian and Eliza Mahan
Julie Marriott
Sue Marsh and Brad Gove
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Rachel and Joseph Martin
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Mitchell Russo
Gavin Ruia
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Rev. Stephen Salocks
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Susana Saldana Sanchez
Yvonne Sandell
Cecilia and Lee Sanduel
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Peter and Cindy Schleisman
Stan and Kay Schlozman
Antonette Schober
Kathleen and Frederick Schultz
Barbara and Edward Scobnick
R. Michael and Susan Scott
Glenn A. Seberg
Karen Seppucha
Octavia Serpa
Jamey Shaboy
## Organizations

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<td>Fidelity Investments</td>
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Google, Inc.
Google Matching Gifts Program
Gordon Brothers Group, LLC
Donald E. Gordon Charitable Foundation, Inc.
Hamel, Marcia, Dunn, Reardon & Sheu, PC
Hancock United Church of Christ
 Harding Educational and Charitable Foundation
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Our Mission

Our mission is to provide a safe and nurturing environment that helps poor and homeless women maintain their dignity, seek opportunity and find security in their lives.